

Neighbourhood Plan Public Survey – 2016

Survey Analysis by Topics raised by responders (in order of preference)

| | |
|---------------------------|-----|
| Health | 831 |
| Parking | 783 |
| Economy & Employment | 624 |
| Green Spaces & Nature | 617 |
| Public Transport | 603 |
| Shops | 554 |
| Housing | 507 |
| Heritage and Conservation | 492 |
| Public Spaces | 450 |
| Design & Planning | 445 |
| Tourism | 414 |
| Social Care Facilities | 409 |
| Education | 397 |
| Pedestrians & Traffic | 380 |
| Riverside Development | 293 |
| Street Life | 264 |
| Offices | 41 |

Summary of Answers to Questions

Q3 Satisfied with Dartmouth

| | |
|-------------------|------|
| Very satisfied | 329 |
| Satisfied | 453 |
| Neutral | 124 |
| Dissatisfied | 84 |
| Very dissatisfied | 15 |
| Total responses | 1005 |

Number of individual responses received re other Questions

| | |
|---|-----|
| Q4 What do you particularly like about Dartmouth as a place to live or work ? | 548 |
| Q5 What do you particularly dislike about Dartmouth as a place to live or work ? | 529 |
| Q7 Please add any other topic(s) you think the plan should consider | 299 |
| Q8 Is there any specific action, initiative or change you would like to see included in the plan ? | 402 |

Q9 **Age Groups**

| | |
|-----------------|-----|
| 18 – 24 | 0 |
| 25 – 35 | 23 |
| 35 – 44 | 28 |
| 45 – 54 | 28 |
| 55 – 64 | 177 |
| 65 – 74 | 179 |
| 75 + | 127 |
| Total responses | 562 |

4. What do you particularly like about Dartmouth as a place to live and work

Many of the answers to this question were duplicated multiple times. The replies have been summarised into four main headings.

(Should a full list of the comments be required these can be forwarded)

The following individual answer to the question is a good summary quote

'Dartmouth's physical & historical charm and the beauty of the countryside. The friendly relaxed nature of its residents; Arts centre, variety of shops, restaurants & clubs. Great community events and Festivals'

Physical aspects

Beautiful place, small & friendly town, lots to do.

Embankment marvellous for wheelchair use

The waterfront, character and spectacular views

Beautiful town with lovely river and surrounding countryside, plus the sea nearby

The coastline

Friendly and attractive without being overdeveloped

Beautiful gardens and floral displays

Unique, historical buildings/history/heritage

Community

The size of the town helps to retain the very friendly, helpful community

The Community spirit, the hustle and bustle of the town

Friendly and relaxed

The community aspect of the town and how there is a sense of comradeship

Good place for children to grow up in

Small friendly community

Laid back atmosphere

Mixed demographic with different age groups and social groups

Diverse but remarkably cohesive social community mix.

Voluntary input by many local people

Safe environment

Vibrant town

Dartmouth Caring

Amenities

Opportunity to play a lot of sport and the facilities for my children

Plenty of amenities, restaurants, pubs, river & golf course

Great sailing

Supermarkets

Independent shops

An all year round town – amenities and events continue throughout the year

Good arts/entertainment facilities for a town of this size

Library

Leisure centre and new swimming pool

Everything within walking distance

Other

Peaceful place to retire/raise children, safe, low crime rate

Good place to work as a fisherman

Good place to live, employment prospects poor

Mix of tourism and residential
Working town not just a tourist destination

Each of the comments in the four sections were reflected many times.
Comments on - 'beautiful place', 'sense of community' and 'friendly people' were repeated over and over again.

Hospital mentioned several times as being a positive in the town!
Access to banks also listed as a positive!
A couple of responses just said 'Nothing'

5. What do you particularly dislike about Dartmouth as a place to live or work?

Many of the answers to this question were duplicated multiple times. The replies have been summarised into eight main headings.

(Should a full list of the comments be required these can be forwarded)

Parking and Transport

Lack of parking spaces – *by far the largest comment group.*

Limited/poor Public transport, especially at night

Ferry prices

Lack of parking for permanent residents

Logistics for one to travel to work – Exeter flights aren't great; need more moorings for locals

Numerous builders blocking roads (double yellows) for 6 months whilst doing renovations (commuting, not offloading!)

Not enough parking – would like residents permits. Double yellow lines up our road – all of it (Lower Fairview). Can't get a fire engine or ambulance up it

Park and Ride needs to be improved

The traffic in summer months

No direct public transport to Torbay hospital

Vehicles on pavements and pedestrians on roads

Planning and Development

No affordable housing for young people

Some modern developments not in keeping with their environs, destroying the character of the town

The planning process

Planning inconsistencies - When you manage to buy a 2-bed, SHDC will not allow a dormer window in the roof so you can add a 3rd bedroom as it is not in keeping, yet other houses on the road have them!

Too many empty second homes

Planners penalise & stop small house owners & let millionaires do anything they like eg Kittery Court, lighthouse, castle

Loose planning controls

Employment Opportunities

Lack of job opportunities

To work here is a nightmare – more needs to be done to promote the market without the traders having always to pay extra! The market is a great attribute to the town but carry on and there will be no traders!

To work in Dartmouth is very difficult. I am forever having to move my car every 2 hours. If I cannot find an all day space which are very few & far between

Rents/Rates too high so individual shops leave

Not enough jobs for local people- mainly low paid seasonal

The problem of attracting and retaining businesses to create employment

Local Government

Corrupt Town Council, full of unelected members, brought on board by 'mates'

The lack of a backbone from the local council to sort out the parking issue; council raising rates so locals can't afford to run shops

The constant bickering between certain individuals – I was completely disgusted by the hatred that emanated from some people regarding the BID – people are entitled to have an opinion but not entitled to be insulting or threatening

Its constant inability to try to work together

Petty bickering of the council – people in office forget they serve the people

Dysfunctional Town Council

Threat of interference from SHDC

SHDC not sympathetic to Dartmouth's needs

Cutbacks with local council mean many facilities are suffering eg public cleaning & gardens.
Tourist office – more & more volunteers are needed to cover the cutbacks

Technology

Poor TV reception

Limited Internet provision

Poor mobile phone coverage

Amenities

Expensive shops, mostly designed for tourists

Too many art galleries/sailing shops

Lack of useful and practical shops

Take-away restaurants do not deliver

Post Office – limited opening times for collection of parcels

There is absolutely nothing for youngsters to do in the town

The post office is diabolical! The policing is non-existent! The hospital is shut!

Lack of diverse restaurants

The town is full of chain stores & picture shops. Not enough shops that everyday people and people with children can afford to shop for clothes, shoes etc

Having to pay for toilets that are dirty.

The awful toilet facilities

Problems with disposing of waste, fortnightly collection will only add to this

Doctors surgery is v v poor

Lack of Police especially at night.

Lack of good educational opportunities for children

No evening entertainment for people; the bandstand would be perfect use of space for music evening, especially through the summer months, but in general more often. Park also good to use for this

NHS services poor – Local hospital **possible** closure

Poor adult education facilities

Too many Festivals

Environment

Overall poor cleanliness of the town

The dog poo - either in a bag dumped on the street or not in a bag!

You can't park. The streets are dirty and covered in weeds (unless you live in the town centre) The drains smell in the summer.

Night time noise in centre. Second homes. Difficulty parking. Too many art galleries

The road in and out of Dartmouth

Very cut off from nearest conurbations

Too many nuisance seagulls

People feeding seagulls which causes litter & a large seagull population

Dirty streets, weeds

Grey/brown recycling bins look disgusting around the town/ on the pavements

Lack of signage (Bayards/Pilgrims/Toilets)

Lack of places to sit outside to eat/drink

Condition of pavements and roads

Too much scaffolding

Inadequacy of litter bins for the summer/special events

The poor condition of pavements and roads

Other

Do not turn it into Salcombe!

Some locals can be miserable about tourists & resentful of second home owners

I don't like the separation of the 'haves and have nots' via the housing situation. Far too many empty second homes and an old fashioned housing estate in Townstal makes Dartmouth feel very divided by incomes, class & culture

The negative approach by the local press (ie the Chronicle) – there seems to be an increasingly opinionated negativity towards a community feel – everyone needs to come together to create a positive future for Dartmouth!

Nothing we find it very hard to find any negativity here

Too many old people

Anti Social behaviour

7 Please add any other topic(s) you think the plan should consider

Many of the responses to this question duplicate topics already been covered in Questions 4 & 5

Again answers to this question were duplicated multiple times. The replies have been summarised into seven main headings.

(Should a full list of the comments be required these can be forwarded)

Parking and Transport

Parking permits for home owners/residents – reasonably priced

Improved facilities e.g. cyclists

Road improvements – access/repair/widening

Adequate parking is the key to all!

Better park & ride availability

Victoria Road should either be made one way or have speed bumps installed. There are too many cars mounting the pavements to speed by breaking the pavements, with no consideration for the pedestrians

Improved bus service

Underground car park at Coronation Park or Mayors Avenue car park

20mph speed limits

Would like a pedestrian crossing at road opposite Nat West to RAG – accident waiting to happen (one has). Risk to pedestrians all people and children & elderly

At least one facility for electric vehicles

Investigate one way traffic systems

Long term parking on the embankment from October to May

Better facilities for motor homes rather than have them as usual on the Embankment. A French type 'aire' with basic facilities on the Park & Ride area at the top of town would be a great money spinner and would enable us to have **no overnight parking** on the Embankment **for motorhomes**.

Planning and Housing

Cap the amount of second homes in the town

Too many second homes/holiday lets

Sustainable development of low cost public housing

Restrict over development

Appropriate designs for all new build, inkeeping with the character and heritage of Dartmouth

Planning should be a priority, transparency & fairness for all

Amenities

Telecommunications/ broadband improvement

Adult education in the evening so it isn't just for pensioners or the unemployed

Co-ordinated health & social care – moved to the top of town
Activities for the youth of the town to get them off the streets
Sports facilities
Policing
Opportunities for young people, both work and leisure
Better refuse/waste collection
More investment in our school required to bring it up to standard

Environment

Seagull deterrents
Make greater use of Dartmouth's heritage
Environmental concern re infill development; loss of gardens, overdevelopment, lack of community (fewer residents permanent)
Control dog mess and litter
More pedestrianisation
More outside seating for cafes & Restaurants
Better utilisation of the market
Improve slipways for boats
Flood control planning
Improve pavements
Conservation of building exteriors
Preservation of green spaces

Employment

Proper shops/rent control to ensure the town stays viable for residents & is not too tourist focussed! Need local jobs all year
Identify new industries to reduce fading retail
Reduce rates for shop owners
Development of river/marine services/hydro power?
Need to encourage new IT industries

Local Government

Response to local district devolution ie local policy/government
Want a forward thinking council

Other

Tourists are important but so are local full time residents, both in Townstal and down in the Town
Need to market the town